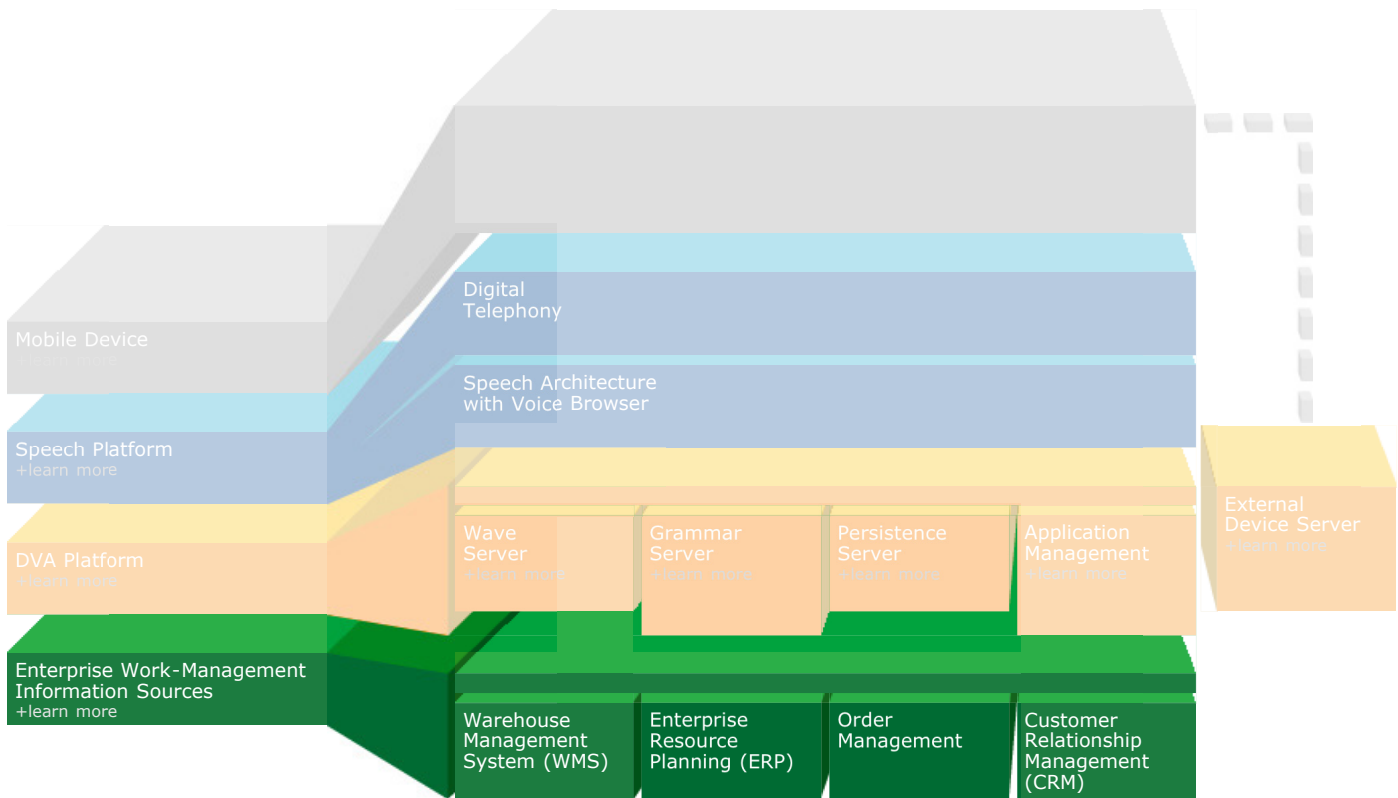


Datria's Innovative Voice Technology

How It Works for You



[Click Here](#) to Learn About Datria's Integrated Configuration Environment (DICE)

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Integrating Datria with Your Systems

We've Got the Tools for You

DVA uses data connectors to exchange data with enterprise information systems, such as a WMS, ERP, Order Management or Inventory Systems. Data connectors provide generic interfaces that extract data from external data sources and build RDBMS-based record sets, called data sets, for voice applications to use.

Voice applications use intermediate data sources to connect the DVA data model to enterprise information system data repositories. From the enterprise information system side, metadata maps the data in the datasets to the fields in the enterprise information system data repositories. DVA provides a configurable set of options to quickly connect with your systems to help make your voice implementation easier to deploy and easier to manage. Options for integration include:

Web Services - Synchronized HTTP (e.g. SOAP) requests to send task information (ie. Orders to Pick or Pallets to Store) to the workers and communicate data as completed.

RFC via JCo - SAP-Specific Java Connect Object to invoke Remote Function Calls (RFCs) or BAPIs on pre-Netweaver versions of SAP (e.g. R/3).

JDBC - Stored procedures or Direct SQL statements built to work directly with core Datria Voice applications to communicate key information between the database and the workers. Systems built for SQLServer, Oracle, DB2, Informix and others. Can easily be customized to conform with customer-specific protocols or

work groups.

File-Based - Flat file import and export (e.g. CSV) with key task information being managed by intermediary database and communicating with Datria Voice applications. Updates via Voice to database and then communicated via flat file back to the Enterprise System periodically.

Datria has also worked with Custom API's, JMS (for example Java Messaging Service to MQ-Series) and LDAP configurations for a range of customers in a variety of applications.

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